Harmony Email & Collaboration

Service Assurance

Cloud-based cybersecurity services provide scalability, real-time updates and monitoring, reducing vulnerability windows. They allow organisations to focus on evolving threats and workload demands.

Allow your staff to focus on your business and don't shackle your cloud-based services with legacy ICT outsourcers. Respiro provide a range of tailored managed network and security services that are built around cloud-based services, maintain the cost efficiency of cloud and enable you to get the most of these services.

About HEC

Check Point Harmony Email & Collaboration (HEC) combines API, machine learning, and AI to work together for complete cloud email security. HEC detects and blocks the most advanced phishing attacks across all inbound, outbound and internal communications in real-time before they reach end-users.

Harmony Email & Collaboration Offers

- Patented AI Technology that stops attacks before they land in the inbox
- 5-minute setup: Nothing to deploy
- Parallel function with existing tools
- 99.2% reduction in inbox phishing

Our Service

Our services encompass network, cyber security and workplace technology; from strategy through to design, build and support. With Respiro, your organisation gains a partner dedicated to mitigating risks and fostering a cyber-resilient environment, ensuring peace of mind in an increasingly digital world.

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1 Respiro Managed Service │ Harmony Email & Collaboration

1.1 Description of Service

A wrapper service for Check Point Harmony Email and Collaboration streamlines the management and maintenance. It includes provisioning support, policy configuration, and performance optimization. This service simplifies administrative tasks, ensuring efficient and secure operations, reducing the burden on in-house IT teams, and enhancing the overall productivity and reliability of these essential tools.

1.2   Summary

Included Services

Set Up	Connect SaaS applications to HEC.
	Central policy settings – discuss, agree, document, implement.
	Application policy settings – discuss, agree, document, implement.
Establish	Track Monitor-Only traffic logs and plan 'block' implementation.
	Document draft 'block' policy and present for discussion and agreement.
	Implement 'block' policy and provide 'hypercare' for 7 days.
Reporting	Weekly performance reports.
Review	Quarterly logs and policy review.
	Recommended policy updates.
	Updated policy implementation with 7-day hypercare.

Optional Services

HEC Admin	8 x 5 HEC administration. Analyst review of quarantined emails before release. 4hr response for customer email release queries.
Incident Response	Expert assistance in the event of a breach to manage and mitigate the impact of security breaches and cyberattacks.
Forensic Services	Investigation of digital evidence to uncover the causes of security incidents and identify the responsible parties.

1.3   Requirements

Collaboration with SaaS administrator for initial set-up.

Contact us for a 14-day **FREE** trial of
Check Point's Harmony Email & Collaboration.

Book a trial today

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